

# INTERNAL AUDIT CHARTER 2025/2026



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FUNCTION	INITIAL AND SURNAME	DESIGNATION
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# **Abbreviations:**

AGSA – Auditor General South Africa

CoGTA – Department of Corporate Governance and Traditional Affairs

AFS – Annual Financial Statement

APRC – Audit, Performance and Risk Committee

MM – Municipal Manager

CFO – Chief Financial Officer

CAE – Chief Audit Executive

TLM - Tswelopele Local Municipality

SCM – Supply Chain Management

PMS – Performance Management System

KPI – Key Performance Indicator

MFMA – Municipal Finance Management Act

MFIP – Municipal Finance Improvement programme

MSCOA – Municipal standard chart of accounts

## **GLOSSARY**

**Add Value** The internal audit activity adds value to the organization (and its stakeholders) when it provides objective and relevant assurance, and contributes to the effectiveness and efficiency of governance, risk management, and control processes.

**Adequate Control** Present if management has planned and organized (designed) in a manner that provides reasonable assurance that the organization's risks have been managed effectively and that the organization's goals and objectives will be achieved efficiently and economically.

**Assurance Services** An objective examination of evidence for the purpose of providing an independent assessment on governance, risk management, and control processes for the organization. Examples may include financial, performance, compliance, system security, and due diligence engagements.

**Municipal Council** The highest level governing body (e.g., a board of directors, a supervisory board, or a board of governors or trustees) charged with the responsibility to direct and/or oversee the organization's activities and hold senior management accountable. Although governance arrangements vary among jurisdictions and sectors, typically the board includes members who are not part of management. If a board does not exist, the word "board" in the *Standards* refers to a group or person charged with governance of the organization. Furthermore, "board" in the *Standards* may refer to a committee or another body to which the governing body has delegated certain functions (e.g., an Audit, Performance and Risk Committee).

**Charter** The internal audit charter is a formal document that defines the internal audit activity's purpose, authority, and responsibility. The internal audit charter establishes the internal audit activity's position within the organization; authorizes access to records, personnel, and physical properties relevant to the performance of engagements; and defines the scope of internal audit activities.

Chief Audit Executive Chief Audit Executive describes the role of a person in a senior position responsible for effectively managing the internal audit activity in accordance with

the internal audit charter and the mandatory elements of the International Professional Practices Framework. The chief audit executive or others reporting to the chief audit executive will have appropriate professional certifications and qualifications. The specific job title and/or responsibilities of the chief audit executive may vary across organizations.

**Code of Ethics** The Code of Ethics of The Institute of Internal Auditors (IIA) are Principles relevant to the profession and practice of internal auditing, and Rules of Conduct that describe behaviour expected of internal auditors. The Code of Ethics applies to both parties and entities that provide internal audit services. The purpose of the Code of Ethics is to promote an ethical culture in the global profession of internal auditing.

**Compliance** Adherence to policies, plans, procedures, laws, regulations, contracts, or other requirements.

**Conflict of Interest** Any relationship that is, or appears to be, not in the best interest of the organization. A conflict of interest would prejudice an individual's ability to perform his or her duties and responsibilities objectively.

**Consulting Services** Advisory and related client service activities, the nature and scope of which are agreed with the client, are intended to add value and improve an organization's governance, risk management, and control processes without the internal auditor assuming management responsibility. Examples include counsel, advice, facilitation, and training.

**Control** Any action taken by management, the board, and other parties to manage risk and increase the likelihood that established objectives and goals will be achieved. Management plans, organizes, and directs the performance of sufficient actions to provide reasonable assurance that objectives and goals will be achieved.

**Control Environment** The attitude and actions of the board and management regarding the importance of control within the organization. The control environment provides the discipline and structure for the achievement of the primary objectives of the system of internal control. The control environment includes the following elements:

a. Integrity and ethical values.

- b. Management's philosophy and operating style.
- c. Organizational structure.
- d. Assignment of authority and responsibility.
- e. Human resource policies and practices.
- f. Competence of personnel.

**Control Processes** The policies, procedures (both manual and automated), and activities that are part of a control framework, designed and operated to ensure that risks are contained within the level that an organization is willing to accept.

Core Principles for the Professional Practice of Internal Auditing is the Core Principles for the Professional Practice of Internal Auditing are the foundation for the International Professional Practices Framework and support internal audit effectiveness.

**Engagement** A specific internal audit assignment, task, or review activity, such as an internal audit, control self-assessment review, fraud examination, or consultancy. An engagement may include multiple tasks or activities designed to accomplish a specific set of related objectives.

**Engagement Objectives** Broad statements developed by internal auditors that define intended engagement accomplishments.

**Engagement Opinion** The rating, conclusion, and/or other description of results of an individual internal audit engagement, relating to those aspects within the objectives and scope of the engagement.

**Engagement Work Program** A document that lists the procedures to be followed during an engagement, designed to achieve the engagement plan.

**External Service Provider** A person or firm outside of the organization that has special knowledge, skill, and experience in a particular discipline.

**Fraud** Any illegal act characterized by deceit, concealment, or violation of trust. These acts are not dependent upon the threat of violence or physical force. Frauds are

perpetrated by parties and organizations to obtain money, property, or services; to avoid payment or loss of services; or to secure personal or business advantage.

**Governance** The combination of processes and structures implemented by the board to inform, direct, manage, and monitor the activities of the organization toward the achievement of its objectives.

**Impairment** to organizational independence and individual objectivity may include personal conflict of interest, scope limitations, restrictions on access to records, personnel, and properties, and resource limitations (funding).

**Independence** The freedom from conditions that threaten the ability of the internal audit activity to carry out internal audit responsibilities in an unbiased manner.

**Information Technology Controls** that support business management and governance as well as provide general and technical controls over information technology infrastructures such as applications, information, infrastructure, and people.

**Information Technology Governance** Consists of the leadership, organizational structures, and processes that ensure that the enterprise's information technology supports the organization's strategies and objectives.

**Internal Audit Activity** A department, division, team of consultants, or other practitioner(s) that provides independent, objective assurance and consulting services designed to add value and improve an organization's operations. The internal audit activity helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of governance, risk management and control processes.

**International Professional Practices Framework** The conceptual framework that organizes the authoritative guidance promulgated by The IIA. Authoritative guidance is composed of two categories – (1) mandatory and (2) recommended.

**Must** The *Standards* use the word "must" to specify an unconditional requirement.

**Objectivity** An unbiased mental attitude that allows internal auditors to perform engagements in such a manner that they believe in their work product and that no quality

compromises are made. Objectivity requires that internal auditors do not subordinate their judgment on audit matters to others.

**Overall Opinion** The rating, conclusion, and/or other description of results provided by the chief audit executive addressing, at a broad level, governance, risk management, and/or control processes of the organization. An overall opinion is the professional judgment of the chief audit executive based on the results of a number of individual engagements and other activities for a specific time interval.

**Risk** The possibility of an event occurring that will have an impact on the achievement of objectives. Risk is measured in terms of impact and likelihood.

**Risk Appetite** The level of risk that an organization is willing to accept.

**Risk Management** A process to identify, assess, manage, and control potential events or situations to provide reasonable assurance regarding the achievement of the organization's objectives.

**Should** The *Standards* use the word "should" where conformance is expected unless, when applying professional judgment, circumstances justify deviation.

**Significance** The relative importance of a matter within the context in which it is being considered, including quantitative and qualitative factors, such as magnitude, nature, effect, relevance, and impact. Professional judgment assists internal auditors when evaluating the significance of matters within the context of the relevant objectives.

**Standard** A professional pronouncement promulgated by the International Internal Audit Standards Board that delineates the requirements for performing a broad range of internal audit activities and for evaluating internal audit performance.

**Technology-based Audit Techniques** Any automated audit tool, such as generalized audit software, test data generators, computerized audit programs, specialized audit utilities, and computer-assisted audit techniques (CAATs).

#### **SECTION A: INTERNAL AUDIT MANDATE**

#### 1 BACKGROUND

In terms of the Global Internal Audit Standards Principle 6.1: The Chief audit executive must provide the Board and Senior Management with the information necessary to establish the internal audit mandate. In those jurisdictions and industries where the internal audit function's mandate is prescribed wholly or partially in laws or regulations, the internal audit charter must include the legal requirements of the mandate.

#### 2 PURPOSE OF THE INTERNAL AUDIT MANDATE

The Global IA Standards define the IA Mandate as the Internal Audit function's authority, role and responsibility which are granted by the Board/Audit Committee/Law or regulations. The Mandate requires transparency with the Board (or equivalent e.g. Audit Committee) on the nature and types of services the IA function performs.

#### 3 THE INTERNAL AUDIT MISSION AND VISION

The Internal Audit's mission is to provide independent, objective assurance and consulting services designed to provide demonstrable value to the business.

The Internal Audit's vision is to become a high performing Internal Audit function that meets the Institute of Internal Audit Standards, the value drivers of our stakeholders, and the attributes of high performance recognized by leading Internal Audit functions.

#### 4 INTERNAL AUDIT PURPOSE STATEMENT

Internal auditing strengthens the organization's ability to create, protect, and sustain value by providing the board and management with independent, risk-based, and objective assurance, advice, insight, and foresight."

# 5 INTERNAL AUDIT SCOPE OF WORK

The following functions are performed by the Internal Audit unit:

- Internal audit is an appraisal function established within the Municipality to independently examine and evaluate the internal controls, risk management and governance processes of the Municipality and report to management and the Audit, Performance and Risk Committee.
- 2. It is a control function which functions by examining and evaluating the adequacy and effectiveness of internal controls. To this end, the Unit will furnish the Audit, Performance and Risk Committee and Management with analyses, appraisals and recommendations concerning the activities reviewed.
- 3. Internal audit is functionally reporting to the Audit, Performance and Risk Committee and for administrative purposes will report to the Municipal Manager.
- 4. Internal audit shall have an independent status within the Municipality and will not be involved in the day-to-day internal operations of systems within the Municipality.
- 5. In addition, the CAE should:
- a) Be a standing invitee to attend the management meetings.
- b) Evaluate the quality of work performed by the Auditor General (AGSA).
- c) Act as liaison and main coordinator between the municipality and the AGSA to facilitate the relationship between these two parties and to make sure the municipality adheres to the requirements of AGSA.
  - d) Perform such other functions delegated by the Municipal Manager.

SCHEDULED AUDITS 2025/2026		The following audits are high risk
		in terms of the three-year rolling
		plan however due to capacity
	ASSURANCE	Internal Audit is unable to
		provide assurance on them.
	Human resource and payroll	Functionality of     Performance Management
QUARTER 1	2. Water and Electricity	System;
	Management	-
	, s	2. IT Management Application
	3. Review of the annual	controls
	financial statements	
	Budget and Revenue	
	management	
	management	
QUARTER 2	Institutional Governance and	
QUARTER 2	Public Participation	
	O Famous ditums Management	
	Expenditure Management	
	Asset Management	
OUADTED 6		
QUARTER 3	Supply Chain Management	
	1. Waste and Environmental	
	Management	
	-	
QUARTER 4	Grants and Subsidies	
	3. Review Risk Management	
	_	
	4. Review of the IDP and	
	SDBIP	

**SECTION B: INTERNAL AUDIT CHARTER** 

1 PURPOSE OF THE INTERNAL AUDIT CHARTER

The purpose of the Internal Audit Charter is to set out the statement of purpose, authority

and responsibility of Internal Audit within Tswelopele Local Municipality and to outline the

scope of the Internal Audit work. The internal audit charter establishes the internal audit

activity's position within the municipality, including the nature of the internal audit

functional reporting and relationship with the Audit, Performance and Risk Committee and

management, authorizes access to record, personnel, and physical properties relevant to

the performance of engagements.

Internal Audit as one of the assurance service providers to the municipality, remains

pivotal to corporate governance. Its role has further evolved in recent years. It has

become a trusted advisor that adds value by contribution insight into the activities of the

municipality and, as a further enhancement, foresight. This is the ideal positioning that is

envisaged for internal audit in King IV.

2 INTRODUCTION

The Internal Audit Activity shall provide Tswelopele Local Municipality's Management and

Council with an independent and objective evaluation of the effectiveness, efficiency, and

application of the accounting, financial, and other internal controls necessary to

accomplish Municipal objectives in compliance with Municipal Finance related practices

and other policies and procedures, regulatory requirements, and sound business

practices. Internal control is understood to mean the processes aimed at achieving

reasonable assurance about the realization of the following objectives:

1. The accomplishment of established objectives and goals for operations and

programmes.

The economical and efficient use of resources.

3. The reliability and integrity of financial and non- financial information.

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- 4. Compliance with relevant policies, procedures, laws and regulations.
- 5. Safeguarding of assets.

# 3 LEGAL FRAMEWORK

The MFMA section 165 states that each municipality must have an internal audit unit. The internal audit unit of a municipality or municipal entity must:

- a) prepare a risk-based audit plan and an internal audit program for each;
- b) advise the accounting officer and report to the audit committee on the financial year; implementation of the internal audit plan and matters relating to:
  - i. internal audit;
  - ii. internal controls;
  - iii. accounting procedures and practices;
  - iv. risk and risk management;
  - v. performance
  - vi. loss control; and
  - vii. compliance with this Act, the annual Division of Revenue Act and any other applicable legislation; and
  - viii. Perform such other duties as may be assigned to it by the accounting officer.
- c) The internal audit function may be outsourced if the municipality requires assistance to develop its internal capacity and the council of the municipality or the board of directors of the entity has determined that is this or cost-effective.

# 4 KING IV INTERNAL AUDIT GUIDANCE

- 1. The governing body should assume responsibility for internal audit by setting the direction for the internal audit arrangements needed to provide objective and relevant assurance that contributes to the effectiveness of governance, risk management and control processes. The governing body should delegate oversight of internal audit to the audit committee.
- The governing body should approve an internal audit charter that defines the role and associated responsibilities and authority of internal audit, including addressing its role within combined assurance and the internal audit standards to be adopted.
- The governing body should approve an internal audit charter that defines the role
  and associated responsibilities and authority of internal audit, including addressing
  its role within combined assurance and the internal audit standards to be adopted.
- 4. The governing body should ensure that the arrangements for internal audit provide for the necessary skills and resources to address the complexity and volume of risk faced by the municipality, and that internal audit is supplemented as required by specialist services such as those provided by forensic fraud examiners and auditors, safety and process assessors, and statutory actuaries.
- 5. If a Chief Audit Executives (CAE) position is provided for in the arrangements for internal audit, the governing body should ensure that the position is set up to function independently from management who designs and implements the controls that are in place, and that the position carries the necessary authority.
- 6. The governing body should approve the appointment of the CAE, including the employment contract and remuneration of the CAE, and ensure that the person who fills the position has the necessary competence, gravitas and objectivity.
- 7. For reasons of independence, the CAE should have access to the chair of the audit committee.
- 8. For reasons of independence, the CAE should not be a member of executive management, but should be invited to executive meetings, as necessary, to be informed about strategy and policy decisions and their implementation.

- 9. Where internal audit services are co-sourced or outsourced, the governing body should ensure that there is clarity on who fulfils the role of CAE.
- 10. The CAE should report to the chair of the audit committee on the performance of duties and functions that relate to internal audit. On other duties and administrative matters, the CAE should report to the member of executive management designated for this purpose as appropriate for the municipality.
- 11. The governing body should have primary responsibility for the removal of the CAE.
- 12. The governing body should monitor on a going basis that internal audit:
  - i. Follows an approved risk-based internal audit plan; and
  - ii. Reviews the municipality risk profile regularly, and proposes adaptations to the internal audit plan accordingly.
- 13. The governing body should ensure that the internal audit provides an overall statement annually as to the effectiveness of the municipality's governance, risk management and control processes.
- 14. The governing body should ensure that an external, independent quality review of the internal audit function is conducted at least once every five years.
- 15. The governing body should obtain confirmation annually from the CAE that the internal audit conforms to a recognized industry code of ethics.

#### 5 INTERNAL AUDIT STANDARDS

The internal audit profession is covered by the International Professional Practices Framework of The Institute of Internal Auditors. This framework includes mandatory domains consisting of the Purpose of Internal Auditing, Ethics and Professionalism, Governing the Internal Audit function, Managing the Internal Audit function and Performing Internal Audit services. The internal audit department will meet or exceed these mandatory requirements of the profession.

#### **6 AUTHORITY**

# The Internal Audit Staff is authorized to:

- 1. Have full and unrestricted access to any and all municipal records, physical properties, and personnel relevant to any function under review or audit.
- 2. Request the assistance of all Municipal employees in fulfilling Internal Audit's function.
- 3. Maintain the independence necessary to render objective reports by assuring all audit activities (including audit scope, procedures, frequency, timing, and report content) are free from influence by auditee.
- 4. Have free and unrestricted access to the Municipal Manager and Audit, Performance and Risk Committee.

# The Internal Audit staff is not authorized to:

- 1. Perform any operational duties for the Municipality without approval of the municipal manager and/or the Audit, Performance and Risk Committee;
- 2. Initiate or approve accounting transactions external to Internal Audit;
- Assume direct operational responsibility or authority over any of the activities under review or audit;
- 4. Develop or install systems or procedures, prepare records, or engage in any other activity that would normally be audited.

<u>Subject to the approval by the Audit, Performance and Risk Committee, Internal audit is</u> authorized to:

- 1. Decide on the nature, scope and timing of audits;
- Enter all premises of the Municipality and have access to and inspect all documents and records;
- 3. Require any officer of the Municipality to supply such information and explanations as may be needed; and
- 4. Have discussions with Heads of Departments and employees of the Municipality at any reasonable time.

#### 7 INDEPENDENCE

To provide for the independence of the Internal Audit unit, internal audit staff shall report to the CAE, who in turn shall report functionally to the Audit, Performance and Risk Committee and administratively to the Municipal Manager on the implementation of the Annual Internal Audit Plan.

Internal Audit shall also report to the Audit, Performance and Risk Committee on matters relating to internal audit, controls, Accounting procedures and practices, risk and risk management, performance management, loss control and compliance with Municipal Finance Management Act and other applicable legislation.

# 8 AUDIT SCOPE

The scope of internal auditing encompasses, but is not limited to, the examination and evaluation of the adequacy and effectiveness of the municipality's governance, risk management, and internal control process.

Internal Audit also evaluates the quality of performance in carrying out assigned responsibilities to achieve the municipality's stated goals and objectives. This includes:

- 1. Evaluating the reliability and integrity of information and the means used to identify measure, classify, and report such information;
- 2. Evaluating the systems established to ensure compliance with those policies, plans, procedures, laws, and regulations which could have a significant impact on the Department;
- 3. Evaluating the means of safeguarding assets and, as appropriate, verifying the existence of such assets;
- 4. Evaluating the effectiveness and efficiency with which resources are employed;
- Evaluating operations or programs to ascertain whether results are consistent with established objectives and goals and whether the operations or programs are being carried out as planned;
- 6. Monitoring and evaluating governance processes;
- 7. Monitoring and evaluating information and communication technology processes;
- 8. Monitoring and evaluating the effectiveness of the municipal risk management processes;
- 9. Coordinating the relationship between the management and other assurance providers; and
- 10. Performing consulting and advisory services related to governance, risk management and control processes as appropriate for the organization.

# Consulting services will include:

 a) Formal consulting agreement – those that are planned and subject to written agreements;

- b) Information consulting engagements routine activities such as participation on standing committees, ad-hoc meetings, limited life audits and routine information exchange;
- c) Special consulting engagements participation on dedicated teams such as system conversion teams; and
- d) Emergency consulting engagements participation on a team established for recovery or maintenance of operations after a disaster or other extraordinary business event;
- e) Support provided to management in the design and development of effective control measures; and
- f) Facilitation of risk assessment.
- 11. Reporting periodically to management and the Audit, Performance and Risk Committee on the internal audit activity's purpose, authority, responsibility, and performance relative to its plan;
- 12. Reporting significant risk exposures and control issues, including fraud risks, governance issues, and other matters needed or requested by the Audit, Performance and Risk Committee;
- 13. Evaluating specific operations at the request of the Audit, Performance and Risk Committee or Management, as appropriate;
- 14. Communicate to Management and the Audit, Performance and Risk Committee on the internal audit activity's quality assurance and improvement program, including results of ongoing internal assessments and external assessments conducted at least every five years; and
- 15. Maintaining of professional audit staff with sufficient knowledge, skills, experience and professional certification to meet the requirements of this charter.

Any attempted scope limitation by management must be reported, preferably in writing, to the Municipal Manager and to the Audit, Performance and Risk Committee. The question of whether an action from management in fact constitutes a scope limitation is at the judgment of the CAE in consultation with management.

## 9 PROFICIENCY AND DUE PROFESSIONAL CARE

Internal auditors must possess the knowledge, skills, and other competencies needed to perform their individual responsibilities. The internal audit activity collective must possess or obtain the knowledge, skills, and other competencies needed to perform its responsibilities.

#### 10 MANAGEMENT

Subject to the overall guidelines and policies of the Council and the Audit, Performance and Risk Committee, the Internal Audit function shall be solely responsible for the planning, implementation and reporting of the audits. For this purpose, Internal Audit shall:

- 1. Prepare a risk based strategic plan to set the direction and approach of audits in the long run [MFMA s165 (2) (a)];
- 2. Prepare a detailed annual Internal Audit plan [MFMA s165 (2) (a)] and annual budget in consultation with the Municipal Manager for submission to the Audit, Performance and Risk Committee for approval.
- 3. Assess and recruit the necessary personnel to perform the Internal Audit functions necessary, and to invoice the municipality for work done by such personnel on a basis agreed in a separate letter of engagement.
- 4. Carry out all activities to conduct the audits in an effective, professional and timely manner.

- 5. In terms of [MFMA s165 (2) (b) advise the Municipal Manager and report to the Audit, Performance and Risk Committee on the implementation of the Internal Audit plan and matters relating to:
  - a) Internal Audit;
  - b) Internal controls;
  - c) Accounting procedures and practices;
  - d) Risk and risk management;
  - e) Performance management;
  - f) Loss control; and
  - g) Compliance with the MFMA, the annual Division Act, and any other applicable legislation.
- 6. In terms of [MFMA s165 (2) (c)] perform such other duties as may be assigned to it by the Municipal Manager.
- 7. In terms of the Municipal Systems Act, 2000 and the Municipal Planning and Performance Management Regulations, 2001:
  - a) Develop processes to audit the functionality, legal compliance and reliability of the Municipality's performance management system.
  - b) Assess the functionality and legal compliance of the performance management system.
  - c) Assess the reliability of the key performance measures on a continuous basis.
  - d) Report quarterly to the Municipal Manager, and to the Audit, Performance and Risk Committee on work performed and related audit findings.

- 8. Report to the Municipal Manager, and to the relevant Director and section head responsible for the subject matter of each audit as soon as is practical on completion of each audit.
- 9. Report to the Audit, Performance and Risk Committee, normally quarterly but not less than three times per annum, on the performance of the section.

#### 11 RESPONSIBILITIES

The CAE's responsibility to the Audit, Performance and Risk Committee and Management:

# The CAE and the Internal Audit staff have a responsibility to:

- 1. Develop an Annual Audit Plan using an appropriate risk-based methodology, including any risks or control concerns identified by management, and submit that plan to the Audit, Performance and Risk Committee for review and approval.
- 2. Submit the Annual Audit Plan to the Audit, Performance and Risk Committee and the Municipal Manager for signed approval and for record keeping.
- 3. Report significant changes to the approved plan shall be to the Municipal Manager and to the Audit, Performance and Risk Committee for approval.
- 4. Implement the approved Annual Audit Plan and any special tasks or projects requested by the Municipal Manager, Audit, Performance and Risk Committee, or Council.
- 5. Maintain sufficient knowledge, skills, expertise, and professional certifications to meet the requirements of this Charter.

- 6. Apply the care and skill expected of a reasonably prudent and competent internal auditor.
- 7. Safeguard the documents and information given to Internal Audit during a periodic review or audit in the same prudent manner employed by those employees normally accountable for the documents and information.
- 8. Evaluate and assess new or changing services, processes, and operations coincident with their development, implementation, and/or expansion.
- 9. Issue periodic reports to the Municipal Manager, Audit, Performance and Risk Committee, and management summarizing results of audit activities.
- 10. Keep the Municipal Manager, Audit, Performance and Risk Committee, and management informed of emerging trends and successful practices in internal auditing.
- 11. Consider the scope of work of the external auditors and regulators, as appropriate, for the purpose of providing optimal audit coverage to the Municipality at a reasonable overall cost.

#### 12 PROFFESSIONAL CONDUCT OF INTERNAL AUDIT UNIT

- The Internal Audit Activity will govern itself by adherence to The Institute of Internal Auditors' mandatory guidance including the Definition of Internal Auditing, the Code of Ethics, and the International Standards for the Professional Practice of Internal Auditing (Standards);
- 2. This mandatory guidance constitutes principles of the fundamental requirements for the professional practice of internal auditing and for evaluating the effectiveness of the internal audit activity's performance;

- 3. The Institute of Internal Auditors' Practice Advisories, Practice Guides, and Position Papers will also be adhered to as applicable to guide operations;
- 4. In addition, the internal audit activity will adhere to municipal policies and procedures and the internal audit activity's standard operating procedure manual;
- All internal audit staff are to ensure that their behavior at all times accords with the Municipality's' Code of Conduct as well as the Institute of Internal Auditors Code of ethics;
- All internal audit staff must conduct themselves and their work in an objective manner, with an independent state of mind and always in the best interests of the Municipality;
- Internal audit staff must ensure that they do not engage in any activity which would be in conflict with either the interests of the Municipality or the internal audit unit's objectives;
- 8. Where there is doubt of the internal auditor's objectivity, the matter must be referred to the CAE and in the case of the Head of the department this should be referred directly to the Municipal Manager;
- 9. Internal audit staff are required to be members of the Institute of Internal Auditors in South Africa and the municipality will support reasonable official duties they may undertake with such institution provided such activities do not hinder the effectiveness of the Internal Audit Function;
- 10. Internal audit staff must ensure that they stay abreast of all new development in methods and techniques of both internal auditing and the operational areas of their responsibility;
- 11. The municipality must also play a key role in supporting continuing professional development of the Internal Audit Unit as a whole.

#### 13 ACCESS TO INTERNAL AUDIT REPORTS AND WORKING PAPERS

The final internal audit reports will be distributed to the Management, Municipal Manager and the Audit, Performance and Risk Committee.

The reports will be communicated to Management for follow-up and reporting purposes, other officials of the municipality may have access to these reports from their respective managers.

The following users have access to internal audit working papers:

- 1. Service providers appointed to perform external quality assurance;
- 2. Office of the Auditor General (SA) for audit purposes;
- 3. The Municipal Manager and the Audit, Performance and Risk Committee for internal quality assessments; and
- 4. When requested for use by the courts of Law.

#### 14 CONTINUING PROFESSIONAL DEVELOPMENT

Internal auditors must enhance their knowledge, skills and other competencies through continuing professional development. The municipality should assist the internal audit activity with the necessary resources and funding the approved continuing professional development plan.

# 15 QUALITY ASSURANCE AND IMPROVEMENT PROGRAM

The CAE must develop and maintain a quality assurance and improvement program that covers all aspects of the internal audit activity.

The quality assurance and improvement program must include both internal and external assessments.

#### 15.1 Internal assessments

This will include:

- i. Ongoing monitoring of the performance of the internal audit activity; and
- ii. Periodic self-assessments by other persons within the municipality with sufficient knowledge of internal audit practices.

### 15.2 External assessments

These assessments must be conducted at least every five years by a qualified, independent assessor or assessment team from outside the municipality.

# 15.3 Reporting on the quality assurance and improvement program

The CAE must communicate the results of quality assurance and improvement program to senior management and the Audit, Performance and Risk Committee.

#### 16 ASSESSMENT OF EFFECTIVENESS OF INTERNAL AUDIT FUNCTION

The Audit, Performance and Risk Committee should annually assess the effectiveness of the Internal Audit function. The Internal audit should be assessed against the following criteria:

- 1. Achievement of the annual internal audit plan.
- 2. Compliance with the Institute of Internal Audit's (IIA) professional standards inclusive of quality assurance assessments on the level of compliance achieved.
- 3. Achievement of reporting protocols through management to the Audit, Performance and Risk Committee.
- Timeliness of reporting of findings and activities.
- 5. Responsiveness to changing business / operational environment.
- 6. Management's acceptance of the Internal Audit findings.
- 7. Quality and relevance of the annual assessment reports.
- 8. Level of cooperation and interaction with other assurance providers within the agreed combined assurance approach.

- 9. Maintenance of adequate staffing/ sourcing levels to achieve the required or meet the requirements of this charter.
- 10. Meeting budget allocated to Internal Audit.

# 17 ADOPTION AND APPROVAL

The charter must be approved by the Audit, Performance and Risk Committee and accepted by the Municipal Manager. The charter should be reviewed annually.

Signed on behalf of the Internal Audit Unit:				
MANAGER INTERNAL AUDIT	DATE			
Signed on behalf of Tswelopele Local Municipality:				
MUNICIPAL MANAGER	DATE			
Signed on behalf of the Audit, Performance and Risk Committee:				
R Mabunda CHAIRPERSON: AUDIT, PERFORMANCE AND RISK COMMITTEE	DATE			